

Walter Reed Dermatology Cosmetic Clinic Policies:

Thank you for taking the time to read this document! We truly enjoy providing these services for our patients and want to ensure you have a great experience. Reading this is the first step!

The reason we are able to have this clinic is for resident education. This means residents will participate in and/or perform all cosmetic consultations and procedures under direct supervision by a board certified dermatologist. This also means we can provide these services at reduced cost to you.

Cosmetic procedures offered:

Procedures we offer include; lasers for redness/vessels, sclerotherapy, lasers for brown spots/tattoos, lasers for wrinkles/scars, chemical peels, blepharoplasty, microneedling, fillers, and Botox.

We do **NOT** offer removal of benign lesions (seborrheic keratosis, skin tags, moles), treatment of underarm sweating, or laser hair removal. Any medical indication for treatment needs to be evaluated by your primary doctor and if necessary appropriate referral for medical dermatology should be placed.

Equal access:

In an effort to ensure equal access to this clinic, we use an online waitlist and limit the number of treatments per consultation.

Process:

Patients will sign up on request form. When a slot is available, a consultation appointment email will be sent. At this point, the name will be removed from the list and the patient has 2 business days to respond. If the window is missed, the patient may fill out request form again.

Email is only used for that initial scheduling. All discussion regarding procedures will take place at the consultation visit. No discussion of medical information or treatment options will be conducted via email/phone.

By signing up, all patients agree to a minimum of three visits including but not limited to; a consultation, a treatment, and a follow up visit. There will be no treatment on day of consultation.

A consultation does not guarantee treatment. Our clinic will recommend the best treatment and may not have access to all available. Further, not everyone is an ideal candidate for all treatments.

Patients can receive a maximum of three treatments with each consultation. To receive more sessions/treatment the patient must sign up on waitlist again.

Payment must be completed prior to treatment and receipt must be brought to treatment appointment.

Inappropriate behavior:

No patient that treats any individual in our clinic disrespectfully will not be treated in the cosmetic clinic. This applies to any person regardless of rank or position.

Outside of true emergencies, **all cancellations will require at least 24 hour notice** or you run the risk of no longer being eligible for cosmetic treatments.

Scheduling/cancellations:

DO NOT call dermatology clinic or appointment line to schedule cosmetic appointments. Your initial visit will be scheduled via email and all subsequent will be scheduled in our clinic. After the max treatments, you will need to fill out request form again.

Rescheduling will not be an option given limited space. Please do your best to bring your schedule with you and make every effort to come to your appointments.

The email address used to set up your consultation and front desk number should only be used if you need to cancel >24 hours in advance or for urgent issues regarding your treatment.

Cosmetics on economy:

All cosmetics are done on an as available basis so it may take weeks to months to be contacted. You are always welcome to seek cosmetic treatments on the economy. This will not affect your ability to have treatment in this clinic or in our general dermatology clinic.

Thank you!